



GOVERNMENT OF GOA

DEMANDS FOR GRANTS

2025 - 2026

VOLUME - II

MARCH, 2025

Demand No. 29 PUBLIC GRIEVANCES

Abstract of Major Heads, Sub-Major Heads, Minor Heads and Detailed Heads

	Revenue	Capital	Total
Charged	--	--	--
Voted	400.00	--	400.00
Total	400.00	--	400.00

(Rs. in lakhs)

Demand, Major, Sub-Major, Minor and Detailed Heads 1	Actuals	Budget Estimates	Revised Estimates	Budget Estimates
	2023 - 2024	2024 - 2025	2024 - 2025	2025 - 2026
	Total	Total	Total	Total
2	3	4	5	
TOTAL DEMAND 29 (Revenue & Capital) [2070, 2071]	119.74	298.50	612.02	400.00
Total Revenue Expenditure	119.74	298.50	612.02	400.00
2070 Other Administrative Services	112.74	288.50	602.02	390.00
800 Other Expenditure	112.74	288.50	602.02	390.00
01 Department of Public Grievances	112.74	184.50	378.02	190.00
00 General				
01 Salaries	61.37	90.00	180.00	95.00
02 Wages	1.20	2.00	4.00	2.00
06 Outsourcing of DEOs / Jr. Stenos and Other Services	3.52	12.00	24.00	12.00
07 Outsourcing of Utility Attendants	--	4.50	9.00	0.50
08 Maintenance of I.T. Equipments	--	2.00	4.00	2.00
10 Maintenance of Cars and Other Vehicles	0.26	1.00	2.00	1.00
11 Domestic travel expenses	0.24	1.00	2.00	1.00
13 Office expenses	38.86	50.00	99.50	45.50
14 Rents, Rates, Taxes	--	--	9.52	10.00
19 Stationery Expenses	0.88	3.00	6.00	3.00
29 Telephone / Mobile Charges	0.32	1.00	2.00	1.00
34 Scholarship/Stipend	1.67	5.00	10.00	5.00
36 Procurement of I.T. Equipments	1.62	2.50	5.00	2.50
38 Furniture Expenses	0.82	1.00	2.00	1.00
39 Electricity Charges	0.62	7.00	14.00	6.00
40 Water Charges	--	0.50	1.00	0.50
50 Other charges	1.36	2.00	4.00	2.00

Demand No. 29 PUBLIC GRIEVANCES

Abstract of Major Heads, Sub-Major Heads, Minor Heads and Detailed Heads

(Rs. in lakhs)

Demand, Major, Sub-Major, Minor and Detailed Heads	Actuals	Budget	Revised	Budget
	2023 - 2024	Estimates	Estimates	Estimates
		2024 - 2025	2024 - 2025	2025 - 2026
	Total	Total	Total	Total
1	2	3	4	5
02 CM's Helpline	--	104.00	224.00	200.00
00 General				
06 Outsourcing of DEOs / Jr. Stenos and Other Services	--	54.00	173.00	150.00
07 Outsourcing of Utility Attendants	--	1.00	1.00	1.00
08 Maintenance of I.T. Equipments	--	2.00	2.00	2.00
13 Office expenses	--	1.00	1.00	1.00
19 Stationery Expenses	--	1.00	1.00	1.00
29 Telephone / Mobile Charges	--	5.00	5.00	5.00
36 Procurement of I.T. Equipments	--	35.00	36.00	35.00
38 Furniture Expenses	--	1.00	1.00	1.00
39 Electricity Charges	--	2.00	2.00	2.00
50 Other charges	--	2.00	2.00	2.00
2071 Pensions and Other Retirement Benefits	7.00	10.00	10.00	10.00
01 Civil	7.00	10.00	10.00	10.00
117 Government Contribution for Defined Contribution Pension Scheme	7.00	10.00	10.00	10.00
01 Defined Contribution Pension Scheme	7.00	10.00	10.00	10.00
00 General				
01 Salaries	7.00	10.00	10.00	10.00